# -> Welcome

## to Unity HealthLink!

Alone we can do so little; together we can do so much.

Helen Keller







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## Welcome to Unity HealthLink

# Welcome Letter

Welcome to Unity HealthLink! We are thrilled to have you join our team of dedicated volunteers. Your commitment to supporting underserved communities and helping us make healthcare accessible for everyone is truly inspiring.

At Unity HealthLink, we believe that healthcare is a fundamental right, and with your help, we can break down the barriers that many face in accessing the care they need. Whether assisting with our healthcare navigation services, helping at community events, or supporting our educational workshops, your contribution will make a real difference.

You'll receive more information about our upcoming events and volunteer opportunities. Please don't hesitate to reach out with any questions or ideas.

Thank you for choosing to be part of our mission. We're looking forward to working with you to create a healthier, more equitable community.

Warm regards,

Kyle Nguyen Chief Executive Officer Unity HealthLink

# INTRODUCTION

Creating a world where every person has access to healthcare.

Unity HealthLink was established in July 2024 with the goal of breaking down barriers to healthcare access for underserved communities. Our mission, vision, and beliefs guide every aspect of our work as we strive to make quality healthcare available to all.

### **OUR MISSION**

As an organization, Unity HealthLink bridges the gap in healthcare accessibility by providing essential information about available medical resources to our diverse community.

### **OUR VISION**

Unity HealthLink will ensure that members of our community have access to the available healthcare services and resources they need.

### **OUR BELIEFS**

Healthcare disparities are a significant issue that is affecting many families and individuals, due to barriers such as lacking insurance or necessary documentation, high medical costs, and inadequate transportation. We believe that healthcare is a fundamental right and should be accessible to everyone, regardless of status, gender, race, or any other factors.



**KYLE NGUYEN** 

Chief Executive Officer

I'm passionate about making healthcare accessible to everyone, especially those in underserved communities. At Unity HealthLink, I focus on building partnerships that connect people with the resources they need to lead healthier lives. I'm currently pursuing a degree in biology at the University of California, Riverside, with an expected graduation in 2025. When I'm not studying or working on community initiatives, I enjoy watching shows and spending quality time with my family.



**MINDY REN** 

Chief Operations Officer

I'm dedicated to helping underserved communities access essential healthcare. Volunteering with clubs focused on homelessness and basic needs deepened my commitment to supporting vulnerable populations. At Unity HealthLink, I strive to ensure that those often overlooked receive the care they need. My experience in healthcare clinics has also enhanced my understanding of the challenges these communities face. I'm currently pursuing a degree in Molecular, Cell, and Developmental Biology at UCLA.



**WALTER NGUYEN** 

Chief Financial Officer

Growing up in a low-income household, I experienced the challenges of living in a community where healthcare was often overlooked. This fueled my passion to help others facing similar barriers access the care they deserve. As a Psychology major at the University of California, Riverside, I am actively involved in organizations focused on improving healthcare access for underserved populations. At Unity HealthLink, I'm eager to apply my dedication to ensure everyone has the opportunity to receive quality healthcare, regardless of their background.







# VOLUNTEER EXPECTATIONS

As a volunteer, you are an integral part of our mission to provide equitable healthcare access to underserved communities. To ensure a positive experience for both our volunteers and the people we serve, we ask that you adhere to the following expectations:

### Commitment and Reliability

- Attend all scheduled shifts or notify your supervisor if you cannot make it.
- Arrive on time and be prepared to start your duties promptly.
- Maintain regular involvement in your assigned tasks.

#### Professionalism and Conduct

- Treat everyone with kindness and respect.
- Protect the privacy and confidentiality of personal information.
- Communicate clearly and respectfully with your team.

#### Dress Code

- Tops: Neat, clean t-shirts without offensive language or images.
- Bottoms: Appropriate pants or jeans. Avoid overly distressed or revealing clothing.
- Shoes: Closed-toe shoes for safety. No sandals or slippers allowed.

#### Health and Safety

• Follow all safety protocols to ensure a safe environment for yourself and others.

By adhering to these expectations, you help ensure that Unity HealthLink can effectively serve those in need and create a supportive and productive environment for everyone involved. Thank you for your dedication and commitment to our mission!

## Volunteer

# **NEXT STEPS**



Thank you for reviewing this Volunteer Handbook. In order to complete onboarding, please follow the instructions below:

• Sign the Volunteer Acknowledgement Form and email it to <a href="mailto:info@unityhealthlink.org">info@unityhealthlink.org</a>.



 Register for a volunteer opportunity! <a href="https://unityhealthlink.org/events/">https://unityhealthlink.org/events/</a>



• Stay up to date on our socials (Facebook, Instagram).

